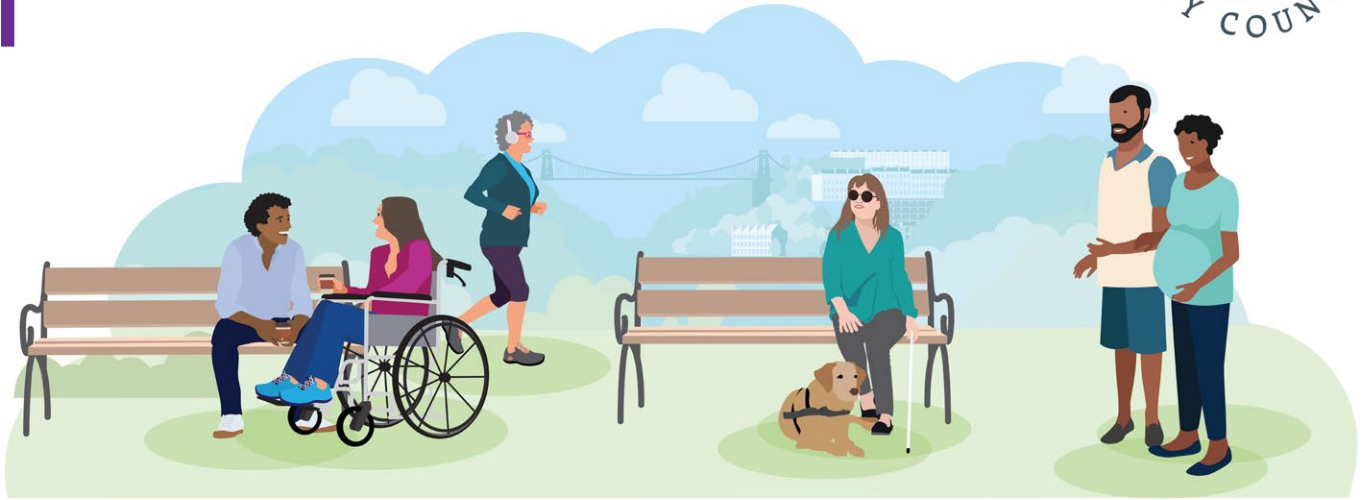




Adult Social Care



Care Quality Commission Local Authority Assessment

Care Quality Commission and what they do:

The Care Quality Commission (CQC) is the independent regulator of health and social care in England. They make sure health and social care services provide people with safe, effective, compassionate, and high quality care.

The Health and Care Act 2022 gave the CQC new powers to assess how local authorities meet their duties under Part 1 of the Care Act (2014). This means that all local authorities in England with adult social care responsibilities are being assessed within a 2-year period. Bristol City Council's assessment began on 24 June 2024 when we received a request for information from the CQC.

The CQC will carry out a comprehensive assessment that will focus on four themes:

- 1. Working with people
- 2. Providing support
- 3. Ensuring safety
- 4. Leadership



Bristol Adult Social Care:

Supporting people in vibrant and diverse communities to live in a place they call home, with the people they love, doing the things that matter to them.

What happens now that our assessment has started

Assessment timeline

24 June 2024

Bristol City Council's assessment starts - we receive a request for information and notification of assessment from the CQC

12 July 2024

Deadline for the CQC to receive Bristol City Council's information return and self assessment

Between July 2024 to January 2025

CQC three-day site visit with Bristol City Council - the CQC to provide 6-8 weeks' notice of the start date

Assessment ends when a report of the findings is published on the CQC's website

Visit the council's website for the latest information on our CQC assessment, key dates and progress:

<https://www.bristol.gov.uk/residents/social-care-and-health>

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What to expect from the Care Quality Commission



The first part of our assessment involves providing an information return and self-assessment, as requested by the CQC.

The information return will include key documents, information and data, and enables the CQC to review these ahead of their site visit. The CQC will consider evidence that relates to the 12 months preceding the start of the assessment - this is the period we are being assessed on.

You might find that you are contacted directly by the CQC in relation to the assessment of Bristol City Council.

If you are a service provider, or someone who works with Bristol City Council, you may be contacted for case studies or feedback, for example.

If you are someone who receives support from Bristol Adult Social Care, you may be contacted and asked to share your experience of receiving care and support.

We encourage you to have open and honest conversations with the CQC. If you have any questions or concerns, please do get in touch at: ASCInformation@bristol.gov.uk.

More information about CQC local authority assessments is available on the CQC website: <https://www.cqc.org.uk/guidance-regulation/local-authorities>

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What to expect after the assessment

Once the CQC has completed their full assessment, they will produce a report of their findings. Bristol City Council will have an opportunity to fact check the full report before it is published on both the CQC and Bristol City Council websites.



Contact details

If you have any questions, please contact Bristol City Council Adult Social Care at:
ASCInformation@bristol.gov.uk

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